



Local Government Association

Large Scale Intranet Portal



Overview

Country: United Kingdom
Industry: Government

Customer Profile

The LGA aims to put local councils at the heart of the drive to improve public services and to work with government to ensure that the policy, legislative and financial context in which they operate supports that objective.

Business Situation

Initially, the LGA required a document authoring and management solution to provide a central storage facility on the corporate network. Then following the amalgamation of a number of Government agencies a method of easily sharing and storing information between agencies was required.

Solution

The LGA initially chose Adepteq (a Microsoft Gold Partner) via a competitive tender. Adepteq successfully provided a solution which increased visibility of all documents and reduced the total number of documents stored. This has since been expanded for all the agencies under the LGA umbrella.



As a Microsoft Gold Partner with many years experience delivering innovative solutions to both public and private sector clients, Adepteq are the perfect partner to design and deliver any solution based on a Microsoft Platform.

www.adepteq.com
(01296) 468160

"Through their flexibility, speed of response and ability to deliver, Adepteq soon became a seamless extension to our internal team."

Nick Georgiou, Document Management Team Leader

The Local Government Association (LGA), was formed in 1997 and represents the local authorities of England and Wales.

The LGA exists to promote better local government. It works with and for its member authorities to realise a shared vision of local government that enables local people to shape a distinctive and better future for their locality and its communities.

The LGA file store was growing at 34% per year, with multiple versions of the same document being stored in different locations on the corporate network. They required an efficient way of creating, managing and storing documents that was easily accessed by its members.

Adepteq have provided a collaborative Intranet workspace on Microsoft Sharepoint. The project included the provision of an intranet that will facilitate team working and bring greater efficiency to the document creation and storage process. As a result of this project LGA has greater visibility of all documents on the network and has seen a reduction in the number of documents shared on the network. An effective archiving policy has since been implemented based on the usage patterns of users.

Following the recent amalgamation of the LGA with 5 other government agencies (IDeA, LGE, LACORS, LGAR and 4PS). The amalgamated group required a consolidated solution to store and manage all the documents across all the agencies.

Adepteq created an LGA family portal using Microsoft Sharepoint and easily navigable individual sub-portals for each agency. All the agencies have amalgamated and consolidated documents into a single storage library removing duplication and enabling version control throughout the agencies. Adepteq have continued working with LGA to develop a series of enhancements to the implementation.

Nick Georgiou also commented "Being able to outline solutions in plain English for the non-technical has helped Adepteq build good collaborative relationships within ICT, which coupled with the value for money service they offer has ensured the LGA has not had to pay any hidden or additional charges."

Solution Details

The LGA solution is based on Microsoft's Sharepoint Portal Server Platform which was implemented by Adepteq in 2005. By creating an easy to use document management system and team working environment we provided LGA a solution which improved communication and efficiency throughout the organisation. In 2006 Adepteq created a family portal with Sharepoint for the combined government agencies with individual portals for each agency.

The next planned phase is to upgrade to Microsoft Office Sharepoint (MOSS) 2007.